



## Service Agreement: Bulk Water Truck Fill Station

Subject to the conditions and terms herein, this agreement is between the Customer and the Village of Hines Creek (“the Village”) for the use of the Village’s Bulk Water Truck Fill Station to obtain water.

Customer Information		
Customer Name:		
Phone Number(s):		
Mailing Address:	Rural Address:	
Email Address:	Village Ratepayer:    YES    or    NO	
Terms and Conditions		
<p>I hereby acknowledge and agree to the following</p> <ul style="list-style-type: none"> <li>Upon determining that the customer is in good standing with the Village, the Village shall issue to the Customer, a customer access code to operate the bulk water station to obtain water for the Customer’s use</li> <li>The Customer must provide, and the Village must approve a Personal Identification Number (PIN) unique to the Customer which will be required to access the bulk water station. This PIN must be kept confidential by both parties.</li> <li>The Customer agrees to pay to the Village the fees for all services accessed with their PIN.</li> <li>The Village will invoice the Customer for the cost of the service on a monthly basis, mailed to the address indicated above.</li> <li>The Customer agrees to provide the Village with notice of address or contact information changes.</li> <li>The Village has the right to immediately <b>and without notice</b>, inactivate the Customer’s account and cease their access to the bulk water station in the event of misuse of the services, facilities, and surrounding area.</li> <li>The Village has the right to cancel the customer agreement and delete the Customer’s account, ceasing their access to the bulk water station, when there has been inactivity for a period of two years. The Village will attempt to contact the Customer prior to deletion of the customer access code.</li> <li>The Customer agrees to indemnify and save harmless the Village and its employees in respect of any claims or demands which may at any time be brought against the Village or its employees in regards to the Village’s provision of this service and the Customer’s use of this service.</li> <li>The Village has the right to deny and/or cease access to the water truck fill stations to any entity that it deems to be a financial risk or that may expose any physical or environmental risk to the station areas.</li> <li>The Village has the authority to restrict, limit or control water usage at any time it deems necessary. The supply of bulk water is not guaranteed, and the supply of water may be interrupted for any reason.</li> <li>No sprayers, vacuum trucks, or other equipment used for hauling water contaminates are allowed.</li> </ul>		
Signature and Authorization		
My signature indicates that I have read and agree to the terms and conditions.		
Date:	Customer Name (Print):	Customer Signature:
Date:	Customer Name (Print):	Customer Signature:
Customer – Please enter a four (4) digit numeric PIN number:		
FOR OFFICE USE ONLY		
4 Digit Access Code(s) – Assigned by Village Staff:		Customer ID:
Purpose of Bulk Water Account: <input type="checkbox"/> Domestic <input type="checkbox"/> Rural Domestic <input type="checkbox"/> Commercial		
Date:	Village Employee Name:	Village Employee Signature: